

CANCELLATION CONDITIONS FOR ACCOMMODATION

HOTEL CÍSAŘKA – www.hotelcisarka.cz
SPORTHOTEL PRAHA – www.sporthotel.cz
HOSTEL-PRAHA.CZ – www.hostel-praha.cz

1 Introductory provisions

1.1 Cancellation conditions apply to cancellation of reservation of accommodation and boarding services done between order party of accommodation services (hereinafter “**the Client**”) and accommodation provider that is HOTEL CÍSAŘKA s.r.o. company, U Klikovky 3086/10, 150 00 Praha 5, IČ 24851345 (hereinafter „**the Provider**“).

1.2 Cancellation charge is calculated from total amount of order, not from amount of possible advance payment.

1.3 The Provider retains the right to issue the pre-invoice payable at latest 7 days before the accommodation date. Pre-payment usually amounts – if the Client and the Provider don't agree other way – 50% from total amount of ordered accommodation.

1.4 In case of cancellation of the accommodation with already paid pre-payment and in accordance with cancellation conditions, if the amount of paid pre-payment is higher than cancellation charge, the Provider is obligated to pay back the amount dwarfing the cancellation charge to the Client.

1.5 In case of preterm termination or breaking of the staying without any fault on the part of the Provider, the Provider is not obliged to pay back to the Client paid price of the staying or any its relative part

1.6 In case that the Client has gave security by credit card, the Provider retains the right to call relevant payment of cancellation charge from this card of the Client.

2 Cancellation conditions for individual stayings

The Provider is eligible to charge the cancellation charge for individual stayings (reservations) already from the amount of 1 person under these conditions:

- cancellation of the accommodation more that 30 days before the date of the accommodation start – without any charge;
- cancellation of the accommodation 29 – 20 days before the date of the accommodation start – the charge in the amount of 60% of the price;
- cancellation of the accommodation 19 – 2 days before the date of the accommodation start – the charge in the amount of 80% of the price; and
- In case that the Client will not come and occupy pre-reserved capacity in 24 hours from the start of the accommodation, the Provider charges cancellation charge in the amount of 100% of the order price.

3 Cancellation conditions for group stayings

The Provider is eligible to charge the cancellation charge to the groups (6 and more persons) in following amounts:

- cancellation of the accommodation more than 45 days before the date of the accommodation start – without any charge;
- cancellation of the accommodation 44 – 30 days before the date of the accommodation start – the charge in the amount of 40% of the price;
- cancellation of the accommodation 29 – 20 days before the date of the accommodation start – the charge in the amount of 60% of the price;
- cancellation of the accommodation 19 – 2 days before the date of the accommodation start – the charge in the amount of 80% of the price; and
- In case that the Client will not come and occupy pre-reserved capacity in 24 hours from the start of the accommodation, the Provider charges cancellation charge in the amount of 100% of the order price.

The provider tolerate decrease of the amount of the group members up to 10%. If the decrease of the amount of the group members is higher than 10%, above-mentioned cancellation charges will apply.

4 Cancellation conditions on the part of the Provider

4.1 The Provider is eligible to apply the cancellation to the Client anytime. If the cancellation will be applied on the part of the Provider more than 5 days before agreed start of the accommodation, then the Provider is not obliged to pay any compensation of any damages or possible additionally originated expenses related to duplicate arrangement of the accommodation.

4.2 Circumstance excluding any responsibility of the Provider for damage on the part of the Client is the fact that the Provider will apply the cancellation at least 6 days before agreed start of the accommodation.

4.3 If, based on law or based on reasons explicitly agreed between the Provider and the Client, it will be not possible to follow point 4.1, than the Provider is liable for possible damage up to the amount of 2,000 CZK or up to the amount of 1/20 of real damage – higher amount will be applied. No profit lost will be paid.

5 Final provisions

5.1 These business conditions are in accordance with § 273 of the Act Nr. 513/1991 of Collection of Laws and they are valid and efficient from 1st of September 2010. Also they replace previous cancellation conditions.

5.2 Legal relationships between the Client and the Provider are adhere to provision of these cancellation conditions, devious provisions included in possible contract between the Provider and the Client and provisions of Commercial Code.

5.3 Cancellation charges applies only to confirmed written orders (e-mail, letter, fax).

5.4 Cancellation of the order can be implemented by the Provider as well as the Client only in written form (e-mail, letter, fax).

5.5 These business conditions apply also after termination of the accommodation contract between the Provider and the Client.

In Prague, at 1st of January 2012

Vladimír Krulec
Manager of the hotel

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